

COURSE CODE: SIR10107

CERTIFICATE I IN RETAIL SERVICES

Available to: Years 10, 11 and 12
Length: 1 semester (16 weeks)
Accreditation: 20 SACE Credits – Stage 1

More Australians work in retail than in any other industry and in Australia the retail industry is the largest employer. The retail environment is dynamic and constantly evolving and with consumer spending reaching historical highs, the retail sector is rich in exciting opportunities. For those looking to find a career in the retail industry, manage or own your own retail enterprise, or you are just looking at gaining some part-time work while studying, this course gives an insight into various sectors of the retail industry.

This course aims to develop skills, knowledge and personal attributes for work at an entry level in the various sectors of the retail industry.

Aspects to consider:

- Students gain SACE credits and National Accreditation
- Genuine interest in developing skills in the Retail Industry and the possibility of obtaining casual work
- Students must be prepared to complete their study once a week after school hours instruction lesson (3 hours) conducted off campus in conjunction with the partnership schools
- Students will develop independent learning skills
- Competency based assessment to occur in the work place
- 5 days Structured Work Placement will occur during one week in the school holidays
- Industry visit
- Cost (see your VET Coordinator)

Content:

➤ SIRXCOM001A	Communicate in the workplace	40 hours
➤ SIRXICT001A	Operate retail technology	20 hours
➤ SIRXCLM001A	Organise and maintain work areas	20 hours
➤ SIRXIND001A	Work effectively in a retail environment	45 hours
➤ SIRXOHS001A	Apply safe working practices	20 hours

Assessment:

Written assignments, oral presentations, vocational placement, log book

Qualifications gained:

Certificate I in Retail Services SIR10107

Course pathway:

Certificate I in Retail Services (prerequisite to Certificate II in Retail)
 Certificate II & III in Wholesale
 Certificate III in Retail Operations
 Certificate IV in Retail Management
 Diploma in Retail Management or Visual Merchandising

Contact: School VET Coordinator